Institutional Improvement Matrix:

Learning Outcomes Scorecards, Program Review, Tactical Planning, Accreditation, Budgeting, and Strategic Planning, 2012-2021 Program Review involves two processes:

- 1) Annual Report of Program Data (ARPD): Assessment and Evaluation
- 2) 3-year Comprehensive Program Review of Data over past three years

Tactical Planning involves two processes:

- 1) Annual planning and identification of strategies to improve program data, assessing impact of strategies
- 2) 3-year planning and identification of strategies to improve program data and support institutional performance and effectiveness measures over the next three years.

| Program & | ARPD: | ARPD: | Comprehensive | Tactical | External | Internal | External | ACCJC/ | Strategic Planning |
|-------------------------------|-------------|------------------|-----------------------|-----------------------------|------------------------------|-----------------------|--|---|--|
| Course Learning Reports | Assessment | Evaluation | Program Review | Planning for Improvement | Budget Appropriations | Budget Allocations | Grants | WASC | |
| | August 2011 | December 2011 | | Annual March 2012 | January 2012 Supplemental | Annual | Targeted to Tactical and Strategic Plans (TTSP) | Annual March 2012 Team Visit 10/ 2012 | 2012 Scorecard |
| June 2012 | August 2012 | December 2012 | 3-year* March 2013 | 3-year* March 2013 | January 2013 Biennium | Annual | TTSP | Annual March 2013 | |
| June 2013 | August 2013 | December 2013 | | Annual March 2014 | January 2014 Supplemental | Annual | TTSP | Annual March 2014 | Fall 2013 Planning Begins for New Strategic Plan, 2015-21 |
| June 2014 | August 2014 | December 2014 | | Annual March 2015 | January 2015 Biennium | Annual | TTSP | Annual March 2015 Midterm Report 10/2015 | 2015 Scorecard January 2015 & Long Range Development Plan (2020) |
| June 2015 | August 2015 | December 2015 | 3-year* March 2016 | 3-year* March 2016 | January 2016 Supplemental | Annual | TTSP | Annual March 2016 | |
| June 2016 | August 2016 | December 2016 | | Annual March 2017 | January 2017 Biennium | Annual | TTSP | Annual March 2017 | |

| June 2017 | August 2017 | December 2017 | | Annual March 2018 | January 2018 Supplemental | Annual | TTSP | Annual March 2018 Team Visit 10/ 2018 | |
|-----------|-------------|------------------|-----------------------|-----------------------|------------------------------|--------|------|--|------------------------------------|
| June 2018 | August 2018 | December 2018 | 3-year* March 2019 | 3-year* March 2019 | January 2019 Biennium | Annual | TTSP | Annual March 2019 | |
| June 2019 | August 2019 | December 2019 | | Annual March 2020 | January 2020 Supplemental | Annual | TTSP | Annual March 2020 | Strategic Planning – next cycle |
| June 2020 | August 2020 | December 2020 | | Annual March 2021 | January 2021 Biennium | Annual | TTSP | Annual March 2021 Midterm Report 10/ 2021 | |

*These will become one document.

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| Process | Responsible Persons | | | | |
|-----------------------------|---|--|--|--|--|
| Annual Review of Program | Institutional Research (IR) Analyst in | | | | |
| Data (ARPD) | conjunction with UHCC IR | | | | |
| Assessment | | | | | |
| ARPD | Vice Chancellor for Academic Affairs | | | | |
| Evaluation | Vice Chancellor for Student Services | | | | |
| | Deans, Department Chairs, Unit Heads | | | | |
| ARPD – Submit to UHCC | Vice Chancellor for Academic Affairs | | | | |
| | Vice Chancellor for Student Services | | | | |
| | Direct to UHCC | | | | |
| | http://www.hawaii.edu/offices/cc/arpd/index.php | | | | |
| 3 year Comprehensive | Vice Chancellor for Academic Affairs | | | | |
| Program Review | Vice Chancellor for Student Services | | | | |
| | Program Coordinators, Department Chairs, Unit | | | | |

| | Heads, Deans | | | | |
|---|--|--|--|--|--|
| 3 year Tactical Plans for | Vice Chancellors, Deans, Academic Program Chairs | | | | |
| Improvement | and Educational and Administrative Support Unit | | | | |
| mprovement | Heads | | | | |
| Tactical Plan Refinements | Vice Chancellors, Deans, Academic Program Chairs | | | | |
| as Needed | and Educational and Administrative Support Unit | | | | |
| as meeueu | Heads | | | | |
| Tactical Plan Cycle | Vice Chancellors, Deans, Academic Program Chairs | | | | |
| Completed | | | | | |
| Completeu | and Educational and Administrative Support Unit Heads | | | | |
| Strategic Plan 2008-2015 | OFIE Unit Head | | | | |
| AGO Review | AGOs | | | | |
| Strategic Plan 2008-2015 | OFIE Unit Head | | | | |
| Submit to VP UHCC | | | | | |
| Submit to VP UNCC Strategic Plan 2008-2015 | Chancellor and VP UHCC | | | | |
| Strategic Plan 2008-2015 Submit to BOR | Chancehor and VP UHCC | | | | |
| | | | | | |
| Mission Statement | Chancellor and OFIE Unit Head | | | | |
| Approved by Board of | http://www.hawaii.edu/offices/bor/regular/minute/ | | | | |
| Regents | 20100520.regular.pdf | | | | |
| Biennium Budget | Chancellor and Vice-Chancellor for Administrative | | | | |
| Request Submitted for: | Affairs | | | | |
| 2009-2011 | Administration Through UHCC | | | | |
| 2011-2013 | | | | | |
| 2013-2015 | | | | | |
| Supplemental Budget | Chancellor and Vice-Chancellor for Administrative | | | | |
| Request Submitted for: | Affairs | | | | |
| 2010-2011 | Administration Through UHCC | | | | |
| 2012-2013 | | | | | |
| 2014-2015 | | | | | |
| Internal Budget Allocations | Chancellor and Vice-Chancellor for Administrative | | | | |
| | Affairs | | | | |
| External Grants | OFIE Unit Head | | | | |
| Accreditation Annual | Vice Chancellor for Administrative Services - | | | | |
| Reports | Financial | | | | |
| | Vice Chancellors for Academic Affairs and Student | | | | |
| | Services Accreditation Liaison Officer-OFIE Director | | | | |

| | and IR Lead | | |
|-----------------------------|--|--|--|
| Accreditation Midterm | Accreditation Liaison Officer | | |
| Reports | | | |
| Self Evaluation of | Self Evaluation Steering Committee | | |
| Educational Quality and | | | |
| Institutional Effectiveness | | | |
| Strategic Plan 2015-2021 | Chancellor, OFIE | | |
| (end year is tentative) | | | |
| Long Range Development | Chancellor, Vice Chancellor for Administrative | | |
| Plan | Services | | |
| | PPAC, OFIE, PBR Consultants | | |
| Long Range Development | Chancellor, Vice Chancellor for Administrative | | |
| Plan Approved in Principle | Services, OFIE, PBR Consultants | | |
| by UH BOR | | | |