

CCSSE Results for CELTT

Common Survey Question: 1) I am satisfied with the customer service of the Help Desk/computer services staff.	95
Common Survey Question: 2) I am satisfied with the response time of the Help Desk/computer services staff.	83
Common Survey Question: 4) I am satisfied with the quality of work of the instructional design faculty and staff.	97
Common Survey Question: 5) I am satisfied with the quality of technology training.	95
4.j. Used the Internet or instant messaging to work on an assignment Very Often	49.00
4.j. Used the Internet or instant messaging to work on an assignment Often	31.00
4.j. Used the Internet or instant messaging to work on an assignment Sometimes	17.10
4.j. Used the Internet or instant messaging to work on an assignment Never	2.90
9.g. Using computers in academic work Very Much	47.50
9.g. Using computers in academic work Quite a Bit	29.70
9.g. Using computers in academic work Some	18.80
9.g. Using computers in academic work Very Little	4.00
12.g. Using computing and information technology Very Much	28.50
12.g. Using computing and information technology Quite a Bit	36.10

12.g. Using computing and information technology Some	24.60
12.g. Using computing and information technology Very Little	10.90
13.1.h. Frequency of computer lab use Often	18.20
13.1.h. Frequency of computer lab use Sometimes	27.00
13.1.h. Frequency of computer lab use Rarely	36.60
13.1.h. Frequency of computer lab use Don't Know	18.20
13.2.h. Satisfaction with computer lab Mean	2.37
13.2.h. Satisfaction with computer lab Very	30.10
13.2.h. Satisfaction with computer lab Somewhat	28.20
13.2.h. Satisfaction with computer lab Not At All	6.20
13.2.h. Satisfaction with computer lab Not Applicable	35.50
13.3.h. Importance of computer lab Mean	2.35
13.3.h. Importance of computer lab Very	51.70
13.3.h. Importance of computer lab Somewhat	31.50
13.3.h. Importance of computer lab Not At All	16.80