



CELTT

Center for Excellence in Learning, Teaching and Technology

CELTT – the Center for Excellence in Learning, Teaching and Technology is responsible for planning, developing, and delivering high quality computing and media resources and services for student learning, administrative operations, faculty and staff development, and delivery of instruction and services.

Office Location

Naio Bldg, Room 201 | Phone 808-734-9711

Hours: Monday – Friday, 9:00 a.m. to 12:00 p.m., 1:00 p.m. to 4:00 p.m.

Instructional Support

Provides help with:

- **Distance Learning** Support
- **Laulima** Support

Resources

- [Training Workshops](#)
- [Professional Dev Calendar of Events](#)
- [Professional Dev Blog](#)
- [Teaching Online Prep Program](#)
- Distance Learning Certification Program
- Distance Learning Resource Bank

Customer Care

Provides help with:

- **Equipment loan / event setups**
- Front-line **troubleshooting**
- Computer **hardware & software** issues

Resources

- [Information Security Resources](#)
- [Technology Procurement Form](#)

Web-Team Services

Provides help with:

- Update information on **KCC's main website, 'Ohana, & Campus App**
- Website **consultations**

Resources

- [Main Website Progress Report](#)
- ['Ohana Development Report](#)
- [Web Content Guide](#)

Digital Systems

Provides help with:

- Technology **procurement** consultation
- **Toner** requests
- **E-waste**
- Document **shredding**
- **Telecom** requests (new phone setups; phone issues; networking)
- Information **security** (viruses; phishing)
- **Video** project requests
- **Video/web conferencing** requests

Support Requests

To request assistance from any of these working groups, click on one of the links below based on the nature of your support needs. Be sure to provide as much detail as possible and fill out the form COMPLETELY to prevent delays in resolving your request.

Request Support

CELTT's Mission

Using learning college principles, CELTT provides leadership and support for the improvement of teaching and learning. CELTT advances the college's mission through the application of appropriate technologies and is committed to enhancing and expanding learning opportunities for students, staff, and faculty.

Plans & Program Review	Policies	Functions
<p>CELTT's professional development programs support the unit's Tactical Plan which is closely aligned with the campus Strategic Plan. There is alignment with strategic outcomes, performance measures and potential strategies of the 2008-2015 Strategic Plan; these are covered in detail in the latest Tactical Plan and we highlight some in the pdf document, AY 2010-2011 Professional Development Overview</p> <ul style="list-style-type: none"> • Technology Upgrades • Workload Data • Tactical Plans 		

University of Hawai'i Technical Support

Technical support for enterprise systems such as Banner, FMIS, and the MyUH Portal, or software licensed by UH is provided through the University of Hawaii Information Technology Services (ITS) Help Desk. For assistance in these areas, you may [call](#) or [email](#) the UH Information Technology