



The leader in on-demand student support

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Live, Online Tutoring



Students connect to live educators from any computer that has Internet access, no special software installation or equipment is required. We provide live, online tutoring up to 24 hours a day, 7 days a week enabling students to get the help they need when they need it. [Our tutors](#) do not solve the problems for students, but rather teach the underlying concepts.

On-Demand Tutoring:

Using an advanced queuing system providing little or no wait time, students are connected on-demand with an expert educator. Students work one-on-one, in real-time with a tutor, communicating using a virtual whiteboard technology. Scientific and mathematical notation, symbols, geometric figures, graphing and freehand drawing can be rendered quickly and easily. Visit [Hours of Service](#) for our on-demand tutoring schedule.

Schedule an Appointment:

Students who prefer to plan ahead can schedule a 30 minute appointment with a tutor of their choice. At the scheduled time, the student and tutor connect live using the virtual whiteboard technology.

All sessions are archived and available for students to review at any time for studying or test preparation. For institutional implementations, individual and aggregate student usage information is reported and transcripts of every tutoring interaction are available to the campus program administrator.

Accessing Smarthinking:

Institutions have a variety of options when determining how students access Smarthinking services. Our Implementation Services team members work with campus administrators and staff to determine the method for secure log in best suited for your program(s). Options include single sign-on integration within your learning management system, embedded links/buttons on campus webpages, self-registration, or pre-registration for direct log in.

[Click here to view live, online tutoring samples.](#)

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